

FESTIVAL KVALITETA 2010

Sreda 19.05.2010.		Četvrtak 20.05.2010.		Petak 21.05.2010.	
08 ⁰⁰ -11 ⁰⁰	Registracija učesnika (Objekat D)		37 Nacionalna konferencija o kvalitetu		5. Nacionalna konferencija o kvalitetu života
11 ⁰⁰ -11 ⁴⁰	Svečano otvaranje Festivala kvaliteta 2010 (Amfiteatar objekat D)	09 ⁰⁰ -10 ³⁰	Objekat A Mali Amfiteatar Grupa A Oblast 1, 2, 3	Objekat B Svečana sala Grupa B Oblast 5, 6	09 ⁰⁰ -10 ³⁰ Objekat A Mali Amfiteatar Grupa A Oblast 1, 4, 8 Objekat A Sala za Telekonferencije Grupa B Oblast 5
11 ⁴⁰ -12 ³⁰	Koktel Izložbe	10 ³⁰ -10 ⁴⁵	Pauza		10 ³⁰ -10 ⁴⁵ Pauza
12 ³⁰ -13 ³⁰	Uvodni referati 4th International Quality Conference 37 Nacionalna konferencija o kvalitetu 5. Nacionalna konferencija o kvalitetu života Prezentacija firmi	10 ⁴⁵ -12 ⁴⁵	Objekat A Mali Amfiteatar Grupa C Oblast 8, 9, 11	Objekat B Svečana sala Grupa D Oblast 7, 13, 15	10 ⁴⁵ -12 ⁴⁵ Objekat A Mali Amfiteatar Grupa C Oblast 7 Objekat A Sala za Telekonferencije Grupa D Oblast 9, 10, 11
13 ³⁰ -15 ³⁰	Workshop 1 – Primeri saradnje MSP i naučno istraživačkih institucija (Sala za Telekonferencije) (Organizator ECORYS www.epi.rs)	12 ⁴⁵ -14 ⁰⁰	Workshop 2 - LCA (Teleconferencing room – Object A) (Organization FTN NS)		12 ⁴⁵ -13 ⁰⁰ Svečano zatvaranje Festivala kvaliteta 2010
	4th International Quality Conference		Pauza za ručak		13 ³⁰ -20 ⁰⁰ Izlet za učesnike konferencije Etno selo Velika Plana
15 ³⁰ -17 ⁰⁰	Objekat A Mali Amfiteatar Tracks 1, 2 Objekat A Sala za Telekonferencije Tracks 3,4,5,6	15 ³⁰ -17 ⁰⁰	Objekat A Mali Amfiteatar Grupa E Oblast 4, 10, 14	Objekat A Sala za Telekonferencije Grupa F Oblast 12, 16	
17 ⁰⁰ -17 ¹⁵	Pauza				
17 ¹⁵ -18 ⁴⁵	Objekat A Mali Amfiteatar Trascks 7,10, 11 Objekat A Sala za Telekonferencije Tracks 8,9				
20 ³⁰	Svečana večera – Restoran Ženeva				

Track 1, 2	Track 3, 4, 5, 6	Tracks 7,10, 11	Tracks 8,9
I FROM KNOWLEDGE TO QUALITY 1. Analysis of Integration within The Standards-Based Integrated Management Systems Stanislav Karapetrović, Marti Casadesus, Iñaki Heras 2. Hybridization of Artificial Neural Network Using Desirability Functions for Process Optimization Prasun Das 3. A Statistical Concept in Determination of Threshold Value for Future Diagnosis in MTS: An alternative to Taguchi's Loss Function Approach Prasun Das, Shubhabrata Datta 4. Notes on the Lexical Definitions of "Quality" Georgeta Rață, Ioan Petroman, Cornelia Petroman 5. Tourism Logistic System - Conceptual Considerations Milosav Đorđević, Aleksandra Kokić Arsić 6. Quality Improvement of ESP in Mechanical Engineering Alina-Andreea Dragoescu, Sandra Stefanovic 7. Quality and Adult Education Paul M. Andre, Ljiljana Dimitrijević, Nenad Marčetić 8. Application Model Forecast in Production Management Process Snežana Mijailović, Aleksandar Marić, Slavko Arsovski 9. Focused Improvement in Real Time Ivan Djokić II COMPETITION AND GLOBALISATION 10. Resilience of Automotive Sector: A Case Study Slavko Arsovski, Paul Andre, Miroslav Đorđević,	III FROM KNOWLEDGE TO QUALITY AND SAFE FOOD 16. Food Codes and the Culture of Quality Alina-Andreea Dragoescu 17. The Level of Customer Satisfaction as one of the Goals of the Quality of the Organization in the Bakery Industry Aleksandar Marić, Slavko Arsovski 18. Possibility of Using Leftover Bread as Safe and Quality High-Quality Food and Feed Zvonko B. Nježić, Đorđe B. Psodorov, Jasmina S. Živković, Dragan V. Palić, Biljana R. Cvetković IV INNOVATION: A KEY OF QUALITY OF AUTOMOTIVE INDUSTRY 19. Design Quality in Mechanical Engineering Application Ayşegül Akdogan Eker 20. Quality in Metallized Coating Applications Bülent Eker 21. World Class Manufacturing in Automotive Industry Milan Djordjevic, Milan Milovanovic, Maja Djordjevic 22. Defining of Export Marketing Process in Automotive Industry Dragan Rajković, Mirjana Aleksić, Rade Milićević 23. Sources of Innovation Vladimir Nikolic, Tatjana Tanaskovic 24. Automotive Industry Crisis and Fulfilment of ISO / TS 16949 Requirements as a Condition for Car Parts Supplier Aleksandra Kokić Arsić, Milosav Đorđević, Miljko Kokić V QUALITY AND SOCIAL RESPONSIBILITY 25. Importance of Occupational Health and Safety Management System Implementation Marko Đapan, Branislav Jeremić,	VII DEFINING AND MEASURING SUCCESS 30. Identification and Tracking Costs in Organization Vojislav Božanić, Bojana Jovanović 31. Methodological Approach: Students Assessment of Academic Institution as Basis for Successful Achievement of their Satisfaction Koviljka Banjević, Aleksandra Nastasić 32. Improving Quality Management in Panification Cornelia Petroman, Călin Popovici, Ioan Petroman 33. Traceability as Part of Quality Management in the Panification Industry Ioan Petroman, Cornelia Petroman, Călin Popovici 34. Customer Satisfaction Survey Analysis – Ultimate Tool for Measuring Quality of Software Services Today Srđan Atanasijević, Miladin Stefanović, Tatjana Atanasijević, Vladimir Nedić 35. A Study on the Evaluation of Customers' Satisfaction - The perspective of Quality Dauw-Song Zhu, Chih-Te Lin, Chung-Hung Tsai, Ji-Fu Wu 36. SCADA Systems in Water Supply: Kragujevac Case Study Vladimir Kojić, Branislav Nedeljković 37. Measuring the Quality Level of Medical Services Rajko Šofranac, Milica Šofranac, Zorica Savović X EXCELLENCE OF SOCIETY ORGANIZATION 52. Organizational Culture as Significant Factor in Implementation of TQM – Experience in Serbian Economy	VIII MANAGEMENT OF SUSTAINABLE DEVELOPMENT 38. Activities of the Organization on Provision of Constant Improvements in the Quality System Sabahudin Jašarević, Safet Brdarević, Magdalena Diering 39. Multicriteria Approach for Assessment of Environment Quality Boris Agarski, Igor Budak, Janko Hodolić, Đorđe Vukelić 40. Plastic Packing Management and Recycling Ana Petelj, Janko Hodolić, Đorđe Vukelić, Boris Agarski 41. Energy Planning for Sustainable Development Ana Radojević 42. A Fuzzy AHP and TOPSIS for ELV Dismantling Selection Danijela Tadić, Slavko Arsovski, Miladin Stefanović, Aleksandar Aleksić 43. Waste Minimization in the Furniture Industry Novak Nikolić, Dušan Gordić 44. Introducing Energy and Environmental Policy in Furniture Industry Dušan Gordić, Milun Babić, Dubravka Jelić, Davor Končalović 45. Strategic Eco Innovation in Energy - The Road to Sustainable Development Aleksandra Kokić Arsić, Jovan Milivojević, Milosav Đorđević 46. Resilience of Training Processes: Model and Case Study Zoran M. Milojević, Miladin Stefanović, Slavko Arsovski IX ICT CHALLENGES FOR FUTURE SOCIETY 47. Information Model of Major Depression Treatment Cost – Relevance of Quality Management of Health System

Aleksandar Aleksić 11. Joint Determination of Price, Warranty Length and Production Quantity for New Products under Free Renewal Warranty Policy K.Jeyakumar, T. Paul Robert 12. Supply Chain Management in Tourism Milosav Đorđević 13. Benchmarking Attributes Application Model Srđan Nikezić, Miloš Petronijević 14. Development of Competitiveness and Sustainability of Region Aleksandra Kokić Arsić, Milosav Đorđević, Jovan Milivojević 15. The Impact of the New Approach Directives on Competitiveness Enterprises in Serbia Katarina Kanjevac Milovanović, Slavko Arsovski	Ivan Mačuzić, Miladin Stefanović, Aleksandar Aleksić 26. The Interdependence of Integrated Management Systems and Corporate Social Responsibility Dejan Đorđević, Srđan Bogetić, Dragan Čockalo VI QUALITY OF LIFE AND EXCELLENCE 27. Top Priority QMS Principles For Achieving Business Excellence Aleksandar Vujović, Zdravko Krivokapić, Jelena Jovanović 28. Service Quality and Customer Satisfaction in Public Transport Filipa Fonseca, Sofia Pinto, Carlos Brito 29. Lean and Six Sigma Concepts – Application in Pharmaceutical Industry Katarina Pavlović, Vojislav Božanić	Vladimir Nikolić, Aleksandra Nastasić XI EXCELLENCE IN TELECOMMUNICATION SERVICES 53. Implementation of Internal Benchmarking Model in Crnogorski Telekom a.d Tihomir Popivoda	Danijela Tadić, Milan Erić, Dragan Milovanović , Miladin Stefanović 48. Architecture Software Solution to Support and Document Management Quality System Milan Erić, Vladimir Nedić , Miladin Stefanović, Marko Djukić 49. Configuration Management and ICT: A Case Study of Improving Quality of Processes by System Virtualization Aleksandar Aleksić, Milan Erić, Srđjan Atanasijević, Mladen Radišić 50. Software Solutions for Support for Quality Management Systems Snezana Nestić, Nikola Tonic, Branislav Nedeljković 51. Relation Between Organizational – And Information Resilience: A Way For Improvement of System Capacity Slavko Arsovski, Zora Arsovski, Pol Andre, Miladin Stefanović
---	--	---	--



Important phones:

tel: ++ 381 34 302 591

fax: ++ 381 34 302 591

Help desk

Contacts

4. International Quality Conference

dr Miladin Stefanovic

mob. +381 64 844 9700

mail: miladin@kg.ac.rs

37. National Quality Conference

5. Conference About Quality of Life

Sonja Grubor

tel: ++ 381 34 302 591

fax: ++ 381 34 302 591

mail: cqm@kg.ac.rs

